

DATE: October 27, 2005

TO: Dispatch Ice Haus customers and staff

FROM: Jeremy Rogers on behalf of Chiller and Blue Jackets management

RE: Dispatch Ice Haus Parking Policies, Updated October 2005

Already this season we've had some problems with unauthorized parking in the Nationwide Arena garage on Blue Jackets game nights as well as during other Arena events. This has been an issue in the past and continues to be a concern for both Chiller and Blue Jackets management. We are committed to finding a solution that is fair and reasonable. The priority is to make sure that the Blue Jackets PSL holders who have paid in advance for parking are taken care of, while still ensuring we accommodate Ice Haus customers.

Unfortunately abuse of the system is causing Ice Haus and Blue Jackets customers to be turned away. We have a plan that should take care of this once and for all and will ensure that all Ice Haus customers (written to have the privilege to park in the garage on event nights), and Blue Jackets customers will never be turned away. Following is how the system will work:

1. On Arena event nights, Dispatch Ice Haus customers will have access to 50 parking spaces in the attached garage at no charge – this is enough to accommodate on ice activities if we work together. By the November 9 home Blue Jackets game, those spaces will be marked as “Ice Haus Only” and will be located immediately inside the entrance to the garage. Once those spaces are gone, they're gone and Ice Haus customers will have to pay to park elsewhere.
2. The garage attendant will have a list of scheduled events in the Ice Haus. Ice Haus customers will have to identify why they are going to the Ice Haus or what group they belong with. **This will begin Friday October 28.**
3. If that group/event is on the schedule for that date, the customer will be issued a parking pass with the time in and required time out written on it. This ticket must be displayed in a visible location inside your car. It will be important I have all information regarding which teams/opponents are using your schedule times so they aren't turned away. If they are not listed on our schedule, they will be turned away.
4. Ice Haus customers will have a half hour from the end of their ice time to exit the garage. An attendant will be checking the tickets. **Any cars still parked after their allotted time will be towed BEGINNING WITH THE WEDNESDAY, NOVEMBER 9 HOME BLUE JACKETS GAME.**
5. Once an Ice Haus customer exits the garage, that space will become available for incoming Ice Haus customers.
6. Please do not arrive for your scheduled ice time more than 30 minutes early on event nights. If players need more time they can be dropped off early but you may be unable to park.

To have access to free parking at a downtown arena on major league event nights is awesome! However this will require cooperation and patience on everyone's part to make it work. Once it does work, I'm confident the system will be much better for you and your players/parents/fans because it should actually create more available parking than we've ever had. Continued abuse of the system will result in a total loss of these privileges.

Please share this information with everyone in your organization and your opponents. We will have a few weeks to get used to it starting this Friday however beginning November 9 it will be enforced in full. It is important that everyone who uses the Dispatch Ice Haus is aware of major arena events and plans accordingly. Please remind them to take the following steps to help everyone out:

1. Carpool, Carpool, Carpool!
2. Drop players and bags off at the Ice Haus entrance before parking
3. Plan ahead for traffic
4. Be patient
5. When practice or games are over, change, shower and leave quickly

Thanks, let me know if you have questions or concerns.